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# CrEPE: Energy and Relationship Gifting



**We Help**

**We Teach**

**We *Learn***

# Objectives

1. Discover the intent behind our Vision and Values
2. Learn how energy can help build our vision
3. Learn how the way we speak about each other affects our vision.

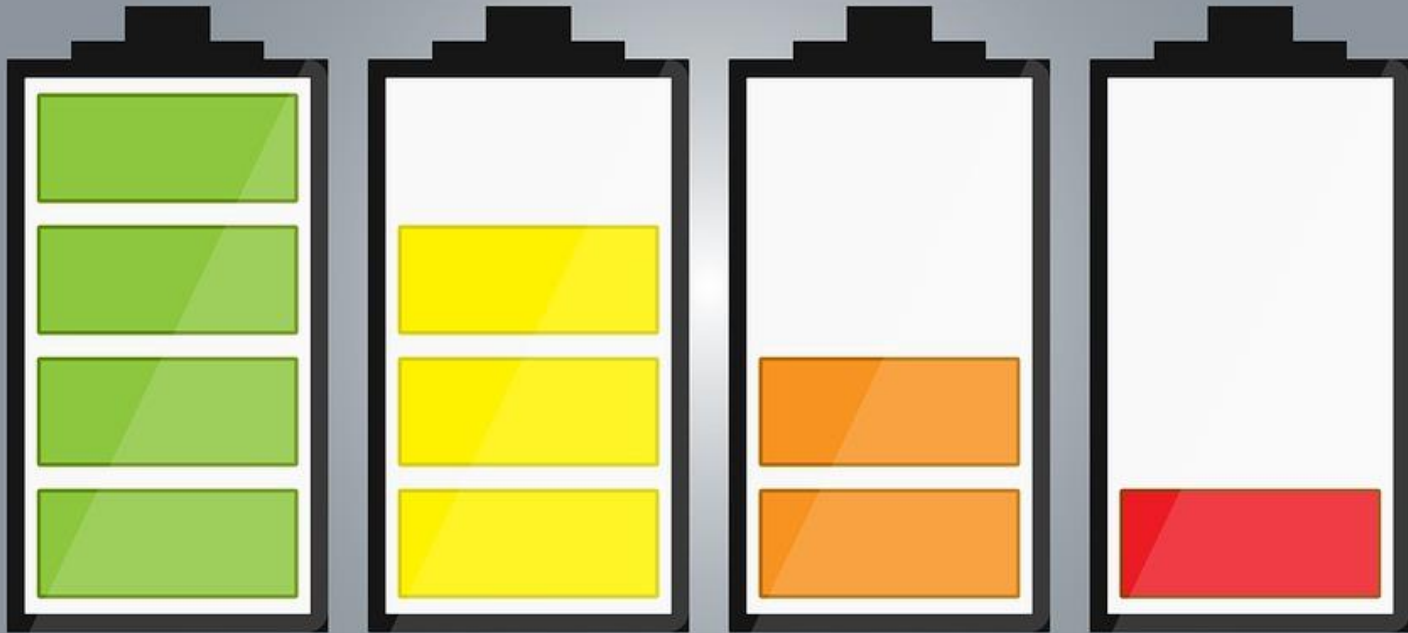


# Creating Exceptional Patient Experiences

- What does this mean to you?
- What are ways create these experiences?
- How do our values help to create these experiences?
- What are ways we inhibit them?

**E-R=C**

# Energy



# Energy Sharing



# But how? : “Relationship Gifting”

- “You are going to love [Doctor A].”
- “This is [Front Office B], she really understands the insurance.”
- “I’m going to pass you off to [Assistant C], she will take such good care of you.”
- “Your hygienist will be [Hygeine D], they will find every last piece of calculus.”





# Goals

# Accountability

<https://forms.gle/x1w8MFZPKCcFw3pW6>